

WS-03478A-12-0307



0000143164

ORIGINAL

## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Al AmezcuaPhone: 2013 MAR -4 A 8:33Fax:Priority: Respond Within Five DaysCORP COMMISSION  
SECRET CONTROLOpinion      No. 2013 - 108663Date: 2/21/2013Complaint Description:      08A Rate Case Items - Opposed  
N/A Not ApplicableFirst:Last:Complaint By:

Larry

Hardt

Account Name:

Larry &amp; Deanna Hardt

Home: (000) 000-0000Street:Work: (000) 000-0000City:

Yuma

CBR:State:

AZ

Zip: 85367

is:Utility Company:

Far West Water &amp; Sewer, Inc.

Division:

Sewer

Contact Name:

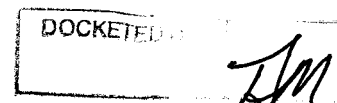
Roxanne Fiddes

Contact Phone:Nature of Complaint:Arizona Corporation Commission  
1200 W. Washington  
Phoenix, Az 85007

Arizona Corporation Commission

DOCKETED

MAR 4 2013



RE: Far West Docket# WS-03478A-12-0307

To Whom It May Concern:

I/we are writing as a concerned citizen(s) regarding the current problems and requested rate increase by Far West.

In the past, Far West has been granted funds by the City, County, State and Federal Government for the installation of a fully-functioning sewer system in the Foothills area. To date, they have not fulfilled the "fully-functioning" part of this project for which they received public-funded grant funds. At this time, it is prudent to have a full disclosure of the use of the funds appropriated to Far West to insure the funds are not being misappropriated and are being used in accordance with the Federal Utilities Commission and individual grant guidelines.

It is the opinion of the undersigned property owner that it would be in the best interest of the community to issue a temporary moratorium on the development of and sale of the properties served by Far West, to ensure the preservation of the public health in the area, until such time as this issue is resolved and Far West has a fully-functioning sewer system. Furthermore, I/we believe Far West should remain under strict observation by ACC to ensure both accountability as a public utility and safety of the public health.

At this time, Far West has received public grants and continues to collect fees for monthly service from part-time residents who do not require service for a majority of the year, but they are neither still able to fulfill their obligations nor remain operating within a positive-cash-flow budget. Regardless of the reasons for the current situation, - be they mismanagement, misappropriation, miscalculations, or simply poor planning, - it is obvious by

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

their request for a 188% increase in fees, that Far West continues to lack the ability to adequately manage the area's sewage disposal system. However, they continue to be permitted to expand their development with an inadequate system.

I/we strongly urge ACC to take immediate action in addressing the sewage issue with Far West. It would be in the best interest of ACC and the property owners directly affected to hold a public meeting in Yuma before mid-March when many of the part-time residents return to their summer residences. This would provide ACC with the broadest spectrum of issues and possible resolutions to this on-going issue.

Sincerely,

Larry & Deanna Hardt

Yuma AZ 85367  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Comments noted for record and docketed. CLOSED.  
\*End of Comments\*

**Date Completed: 2/21/2013**

**Opinion No. 2013 - 108663**

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

---

Opinion      No. 2013 - 108527

Date: 2/13/2013

Complaint Description:      08A Rate Case Items - Opposed  
   N/A Not Applicable

Complaint By:      First:      Last:  
Eileen      Whitmore

Account Name:      Eileen Whitmore

Home:

Street:

Work: (000) 000-0000

City:      Yuma

CBR:

State:      AZ      Zip: 85367

is:

---

Utility Company:      Far West Water & Sewer, Inc.

Division:      Sewer

Contact Name:      Roxanne Fiddes

Contact Phone:      -

**Nature of Complaint:**

2/13/13

In response to Far West Water and Sewer Company requesting to Arizona Corporation Commission to increase the rates by 188% be denied.

As article in the paper indicated the company needed to pay for the new developments already in place. Most successful businesses plan ahead and have the funds budgeted BEFORE making the new development. Sometimes this means only modest increases in all salaries including the owners and no bonuses.

Some of the winter visitors in the Foothills leave the water on while gone but certainly do not use the sewer, however, we still have to pay the hugh sewer fee. If the increase is approved, some will shut the water off while gone, 5 to 7 months, leaving a brown mess of trees, bushes and flowers. Some visitors may not return at all

Please deny this exorbant increase in fees.

Eileen Whitmore  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/13/13 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

**Date Completed:** 2/21/2013

**Opinion No.**      2013 - 108527

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

---

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

**Investigator:** Al Amezcua

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

---

**Opinion**      **No.** 2013 - 108526

**Date:** 2/13/2013

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:**      **Stevan**

**Herpst**

**Account Name:**      Stevan Herpst

**Home:** (

**Street:**

**Work:** (000) 000-0000

**City:**      Yuma

**CBR:**

**State:**      AZ      **Zip:** 85367

**is:**

---

**Utility Company:**      **Far West Water & Sewer, Inc.**

**Division:**      Sewer

**Contact Name:**      Roxanne Fiddes

**Contact Phone:** '

**Nature of Complaint:**

2/13/13

Far West already has an "increase" as they charge for sewer when you are not on your property for 6 months of the year and therefore not even using the sewer!

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/13/13 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

**Date Completed:** 2/20/2013

**Opinion No.**      2013 - 108526

---

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2013 - 108525

Date: 2/13/2013

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First:      Last:  
Norma Lynne      Buckingham

Account Name:      Norma Lynne Buckingham

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Yuma

CBR:

State:      AZ      Zip: 85367

is:

Utility Company:      Far West Water & Sewer, Inc.

Division:      Sewer

Contact Name:      Roxanne Fiddes

Contact Phone:

Nature of Complaint:

2/13/13

Why are the owners of Far West allowed to continue to develop and create more sewage usage when they can't handle present usage and saying they will have to declare bankruptcy!!? Ex- expanding El Rancho Encantado  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/13/13 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 2/20/2013

Opinion No.      2013 - 108525

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Investigator: Al Amezcua

Phone: ,

Fax:

Priority: Respond Within Five Days

---

Opinion      No. 2013 - 108528

Date: 2/13/2013

Complaint Description:      08A Rate Case Items - Opposed  
   N/A Not Applicable

Complaint By:      First:      Last:  
Robert      Gilkey

Account Name: Robert & Barbara Gilkey

Home: (000)

Street:

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ      Zip: 85367

is: E-Mail

---

Utility Company: Far West Water & Sewer, Inc.

Division: Sewer

Contact Name: Roxanne Fiddes

Contact Phone:

Nature of Complaint:

2/13/13

ROBERT AND BARBARA GILKEY

YUMA AZ 85367

Arizona Corporation Commission  
Hearings Division  
1200 West Washington  
Phoenix, AZ 85007

E-Mail:

Fax:

Re: Far West Water & Sewer, Inc., Docket #WS-03478A-12-0307

We submitted a fourth Data Request on January 22, 2013. Today at 6:14AM, Craig Marks emailed the responses to all but one of the requests, saying "I should have a response to 4.1 within the next 24 hours".

In view of the fact that we did not receive the response within the 10 day time frame and are still waiting for additional information which has hindered the completion of our Direct Testimony, we need additional time to complete our Direct Testimony and have it delivered to Phoenix from Yuma.

We are respectfully requesting the court to continue the deadline for our filing of Direct Testimony by three working days.

Please note that Far West through Attorney Craig Marks, Staff through Robin Mitchell, and RUCO through Michelle Wood have all said they have no objection to the time extension.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

Sincerely,

Robert Gilkey

Yuma AZ 85367

Copies of the foregoing either hand delivered/mailed or emailed to the following:

cc: Arizona Corporations Commission Docket Control- an original and 13 copies

Lyn Fanner, Chief Administrative Law Judge

Janica Alward, Chief Counsel, ACC Steven Olea, Director, Utilities Division

Jeffrey Crockett, Brownstein Hyatt Farber Schreck LLP Seth and Barbara Davis

Jerry Durden

Arizona Reporting Service Daniel Pozefsky, RUCO Craig Marks

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

2/13/13 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

**Date Completed: 2/21/2013**

**Opinion No. 2013 - 108528**

---